## SEAMLESS VOID PROPERTY MANAGEMENT



# Empty properties lose rent and rack up costs

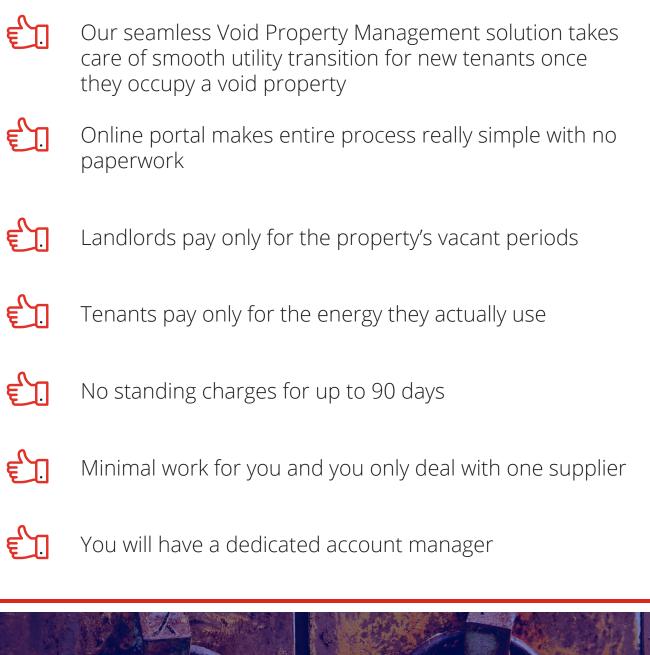
## We manage your void properties, saving you time and money

A "void" is any property that is untenanted for a period of time, whether that is for days or months. This happens most commonly between tenancies, or when renovation work is carried out on the property, meaning tenants can't live there. For this period, the property managers and owners are losing rent whilst the property still accumulates council tax and standing charges on utility bills. It is important to have a policy in place and set of procedures to manage void properties in order to ensure that loss of rental income, security and repair costs are kept to an absolute minimum.



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## What are the benefits?





## How it works

We at Monarch Partnership manage the void property with the help of leading energy supplier SSE, who aid us with the connections and new energy contracts. You will have your own dedicated account manager as your point of contact on hand to help you with any issues or queries.

#### Here is the process in 6 steps:

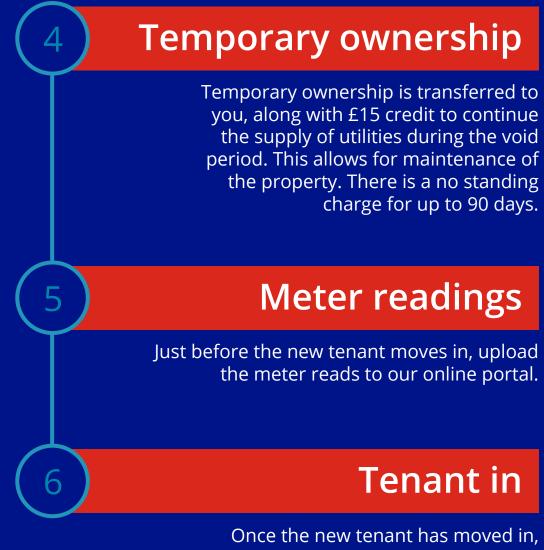


### Supplier contacted

Our sophisticated software then contacts the energy supplier to terminate the domestic contract.



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Once the new tenant has moved in, complete the tenant in form on our portal and you are done!

#### The portal

If you wish to go beyond merely completing the tenant in and out forms, you can also use our portal to get a more comprehensive overview of the process and your void properties in a management dashboard display. The portal provides you with stats on your portfolio including percentage of void properties and the average length of void time amongst other useful information, which allows you to keep track and manage your expenses effectively. Our clients agree that this portal saves them administrative time and manpower overheads, as well as allowing property managers to better understand and prioritise turnaround of void properties. This system also benefits any future tenants you have, ensuring the smooth transfer of energy supply to them when they move in.

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#### THE MONARCH PARTNERSHIP

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